

Microsoft Teams Premium

The smart place to work.



Teams Premium – The smart place to work



10,000+ Customers

have purchased Teams Premium since
we went to General Availability



108% – 360% ROI

estimated financial benefit over a 3-year
period, with a positive return in year 1

Customer Needs



More productive
meetings

#1

Disruptor of productivity is
inefficient meetings



New digital engagement
opportunities

3X

More Teams meetings
& calls a week

SINCE FEB 2020



Growing security
threats

#1

Concern of leaders is
cybersecurity and data
privacy



[Microsoft Work Trend Index: Annual Report, 2024](#)

[Microsoft Work Trend Index: Annual Report, 2023](#)

[New insights on cybersecurity in the age of hybrid work, 2021](#)



Microsoft Teams Premium

The smart place to work



Intelligent Collaboration

Use AI to focus
on what matters most
in every meeting and call



Rich Engagements

Reimagine flexible work
and create personalized
engagements that grow your
business and brand



Advanced Protection & Management

Collaborate more securely
with advanced protection and
customized Teams
management





Microsoft Teams Premium

The smart place to work



Intelligent Collaboration

- Intelligent Meeting Recap
- Intelligent Call Recap
- Live Translation for Captions



Rich Engagements

- Microsoft Places
- Branding & Personalization
- Advanced Webinars & Town halls
- Virtual Appointments
- Queues App
- Microsoft Mesh



Advanced Protection & Management

- Watermarking
- End-to-End Encryption
- Meeting Controls
- Templates
- Advanced Collaboration Tools

Note: Not an exhaustive list of capabilities

Start your AI journey with Microsoft 365 Copilot and Teams Premium



Microsoft 365 Copilot

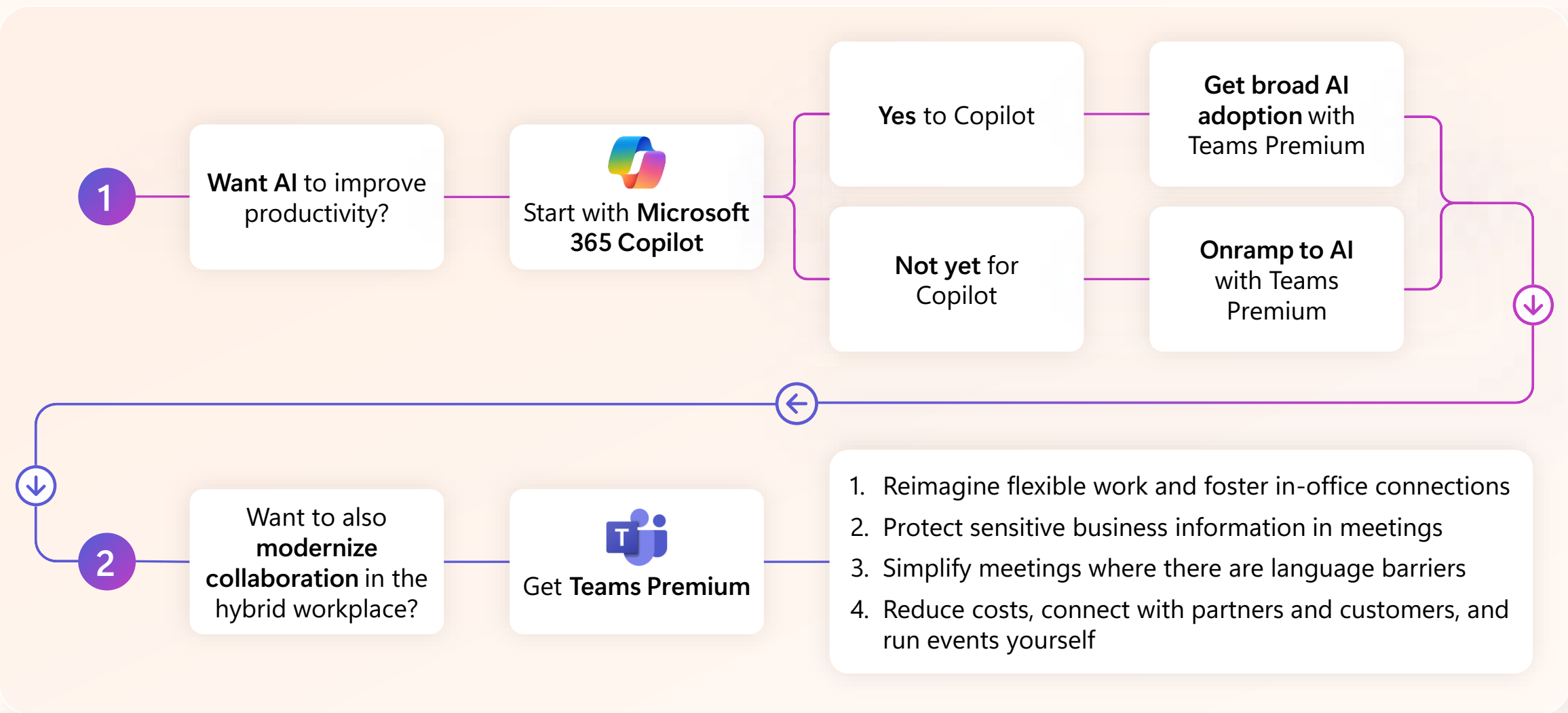
- Your AI assistant that works alongside you **within the Microsoft 365 apps** and in a **single destination** to help you navigate any task
- Enhance **productivity**
- Generative AI **based on your unique prompts**



Teams Premium

- Brings together advanced capabilities **across Microsoft Teams** to make collaboration more intelligent, engaging and protected
- Enhance your **teamwork**
- **Built-in** generative AI to get you started

How to get started on your AI journey





Teams Premium

Intelligent Collaboration

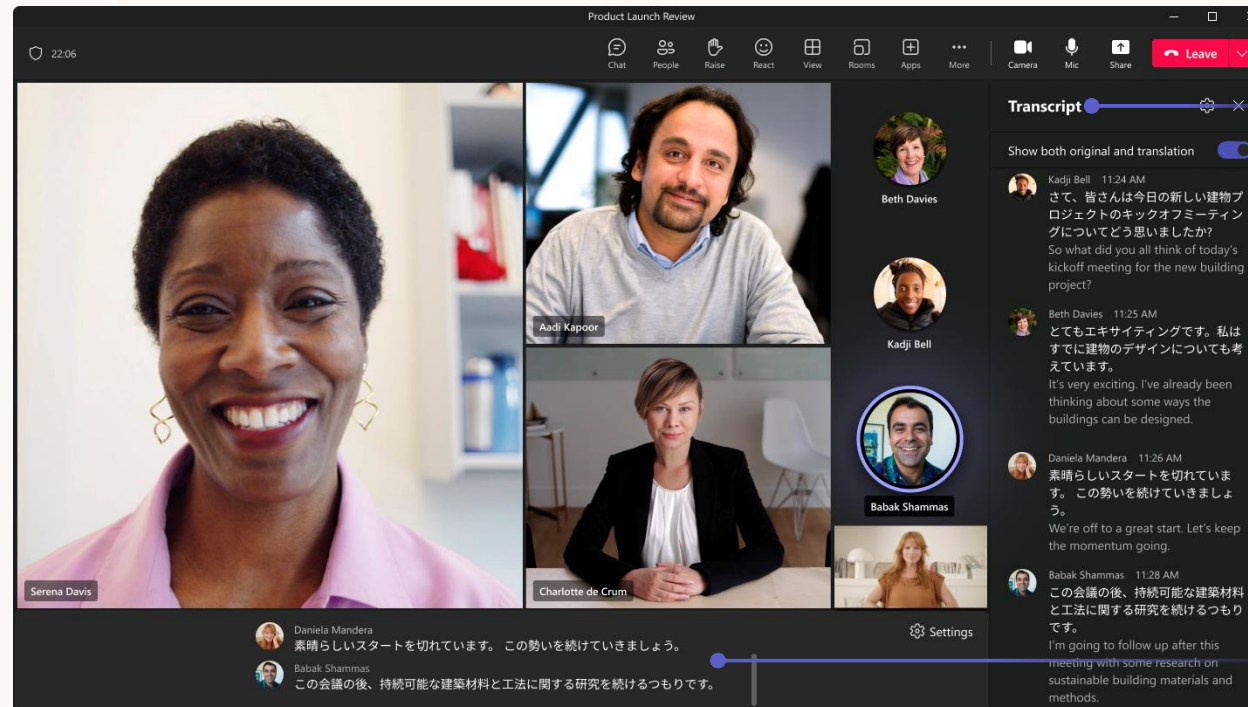


Microsoft Teams Premium

INTELLIGENT COLLABORATION

Language translation

Leverage AI to break down language barriers and support global teamwork



Live translation of transcript

AI powered translation supports over 40 languages

Live translation of captions

Empower all participants to engage in the discussion

Intelligent Recap

Make the meetings and calls you attend (and miss) more productive and impactful with AI



The screenshot displays the Microsoft Teams Premium interface during a meeting recap. The main window shows a 'Product roadmap' slide with a timeline from Month 1 to Month 12. The timeline is divided into phases: Phase 1 (Months 1-3), Phase 2 (Months 4-6), and Phase 3 (Months 7-9). The 'Launch' phase is highlighted in red. The 'AI notes' tab is selected, showing a list of suggested notes. The 'Chapters' tab is also visible, showing a list of chapters. The 'AI notes' section includes a 'Copy all' button and a 'See all' link. The 'Chapters' section includes a 'Learn more' link. The 'AI notes' section also includes a 'Suggested notes' section with a list of notes. The 'Chapters' section includes a 'Product roadmap review' chapter. The 'AI notes' section also includes a 'Suggested notes' section with a list of notes. The 'Chapters' section includes a 'Product roadmap review' chapter.

Product roadmap

Phase 1
Begin development of the new features, starting with the highest priority items.

Phase 2
Continue development of the new features and begin testing to ensure they meet quality standards.

Phase 3
Finalize development and testing of the new features and prepare for launch.

Launch
Launch the new software with enhanced features and begin monitoring customer feedback to ensure satisfaction and identify areas for improvement.

AI notes

AI-powered notes and tasks, created for you. [Copy all](#)

Suggested notes

- ✓ **Serena** wants to look at the product roadmap before she and **Danielle** commit to more feature enhancements.
- The product roadmap has been finalized and shared in the chat.
- **Danielle** plans to review the feature enhancement prioritization with her team in order to assess how best to deploy the changes.
- > **Danielle** explains that they are on track for new product release in December. But they will need to keep an eye on beta testing results. She will follow up on that.
- > **Danielle** explains that they are managing the capacity well. There could be a problem if they get a surge of users. **Babak** will make sure that they have the necessary provisions to handle an influx of users if the need arises.

Chapters

We created chapters based on meeting data. [Learn more](#)

Product roadmap review

Agenda

Our vision

New product roadmap

Product goal

Notes & Tasks

Save time capturing takeaways and action items

Timeline markers

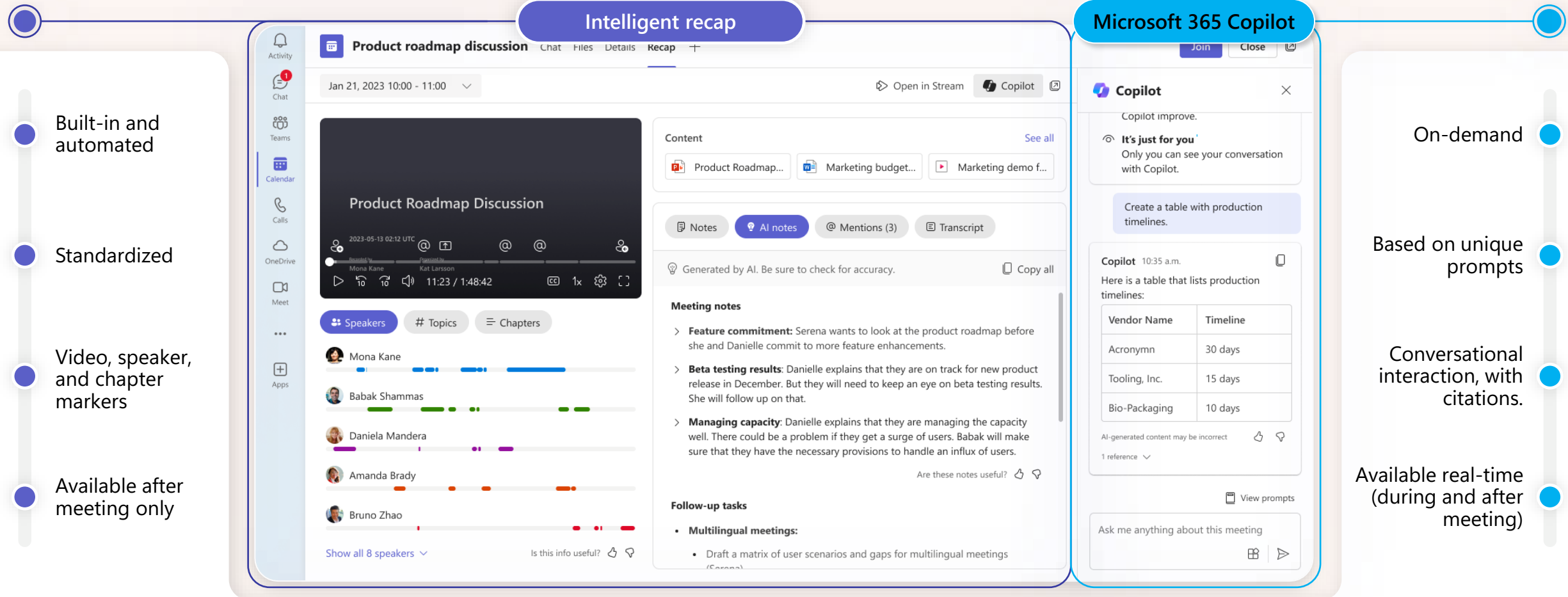
Personalized to the recording events most relevant to you

Chapters & Topics

Help you quickly navigate to the information you want to review

Note: AI generated notes and tasks are created for transcribed calls and for meetings that are recorded or transcribed. Other intelligent recap features may require the meeting to be recorded and are not supported for calls.

Teams Premium includes **built-in summaries** with intelligent recap. Microsoft 365 Copilot license will also include intelligent recap but expands on it with the ability to **ask any question** about the meeting



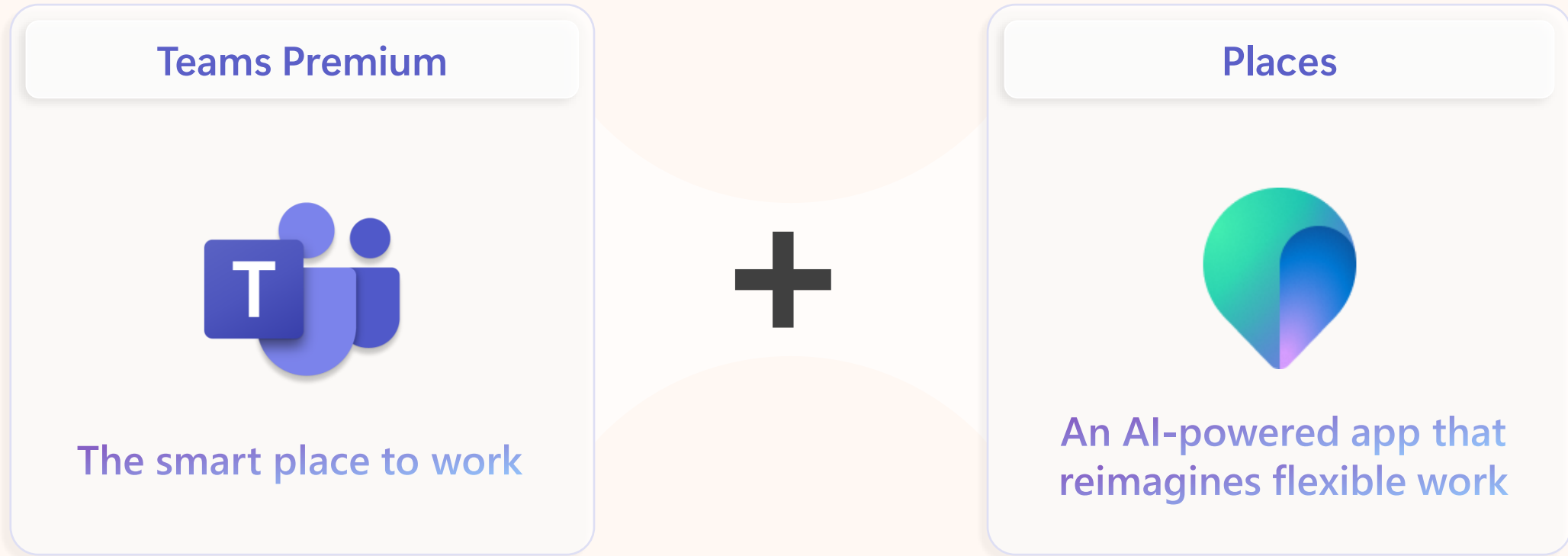


Teams Premium

Rich Engagements



Announcing the Public Preview of Microsoft Places, a new member of the Teams Premium family*



* - Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)



RICH ENGAGEMENTS

Places Location Plans (Public Preview)

Plan your week ahead
and share where you'll
be working with your
selected collaborators

Places Explore People Groups More

Search for buildings, people and events

+ Book

People you work with Edit

Today < > September 6 - 10, 2024 All buildings

Mon 6 Tue 7 Wed 8 Thu 9 Fri 10

Building 2A

- Sarah Perez
- Serena Davis
- Wanda Howard
- Ashley McCarthy
- Reta Taylor

Building G

- Cameron Evans
- Maja Majewska

Building 2A

- Aadi Kapoor
- Lydia Bauer

Building G

- Wanda Howard
- Cameron Evans

Building F

- Wanda Howard
- Bryan Wright
- Aadi Kapoor
- Aaron Buxton
- Cameron Evans
- Erik Nason
- Maja Majewska
- Mona Kane
- Ruth Bengtsson
- Will Little

Building 2A

- Aadi Kapoor
- Mona Kane

Building G

- Wanda Howard
- Cameron Evans
- Maja Majewska

In the office

- Aaron Buxton
- Cameron Evans

Tue, Sep 7

Find a place to work Browse

9:00 AM Morning PM / Design Sync 30 min Conf Rm 4/J

10:00 AM Contoso plan review FY23 30 min + Room in Studio J

11:00 AM Team Sync 30 min Conf Rm 4/J

1:00 PM Working Session with a very... 1 hr Microsoft Teams Meeting

1:00 PM Working Session with a very... 1 hr + Room in Studio J

1:00 PM Working Session 1 hr Microsoft Teams Meeting

11:00 AM Team Sync 30 min Conf Rm 4/J

Confirm
Confirm your plan
for the day.

Who's here
See where your
collaborators are
planning to work.

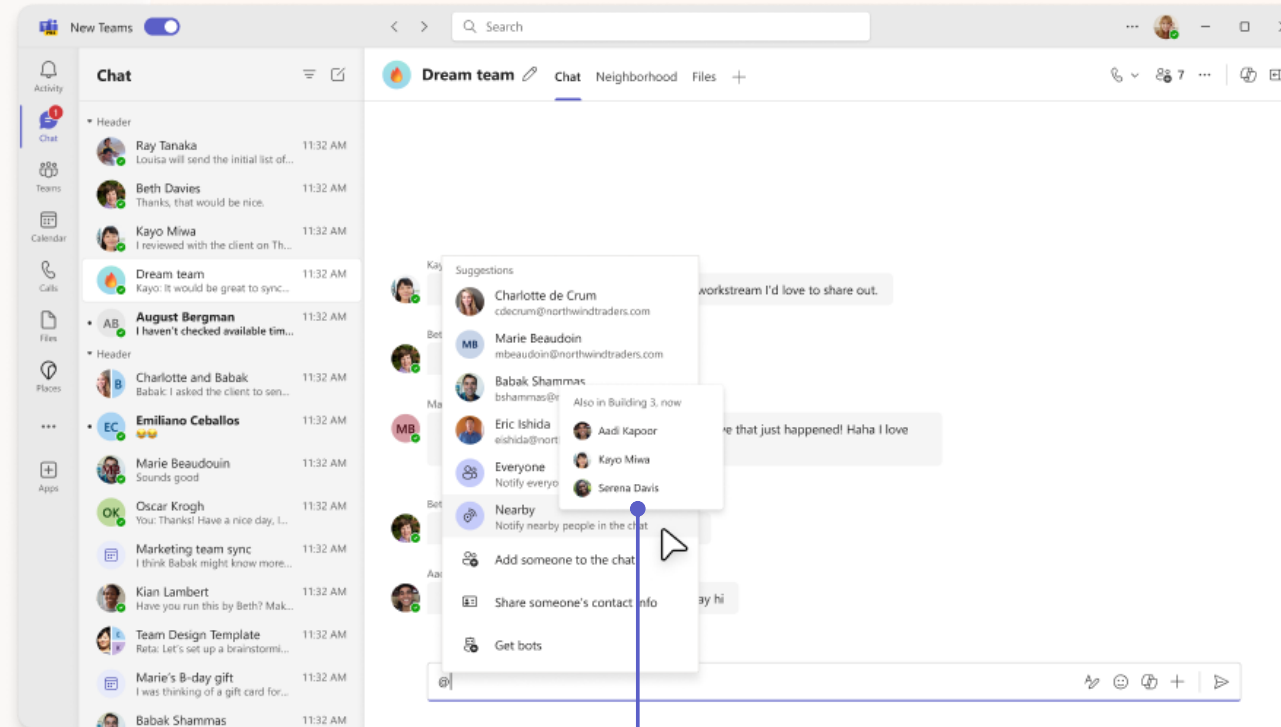
Intelligent Booking
Book a room that is
convenient for you
and your colleagues.



RICH ENGAGEMENTS

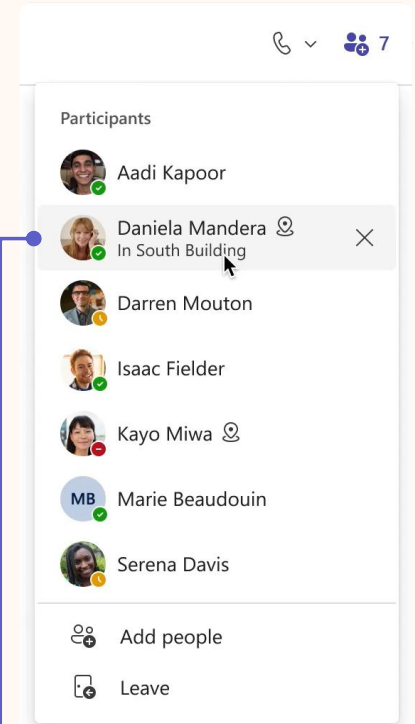
Foster in-office connections (Public Preview)

Discover who is working nearby and turn chats into face-to-face meetings



@nearby

Quickly identify who is near you in the office



Presence

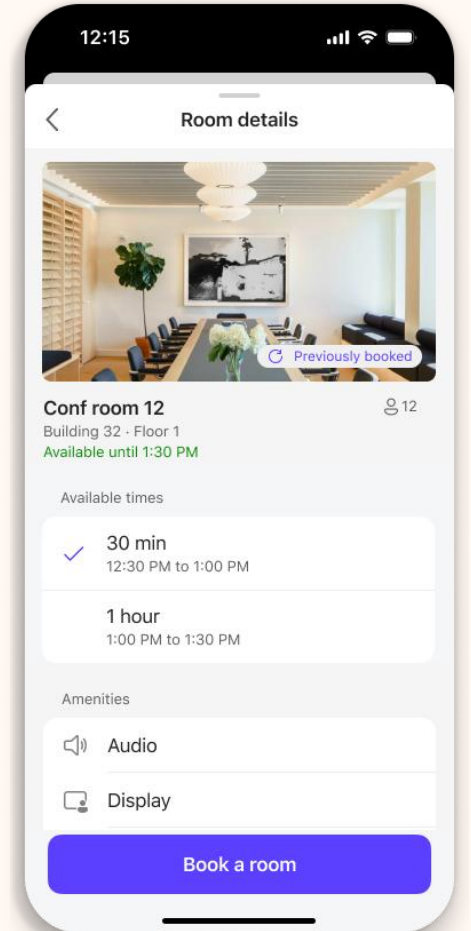
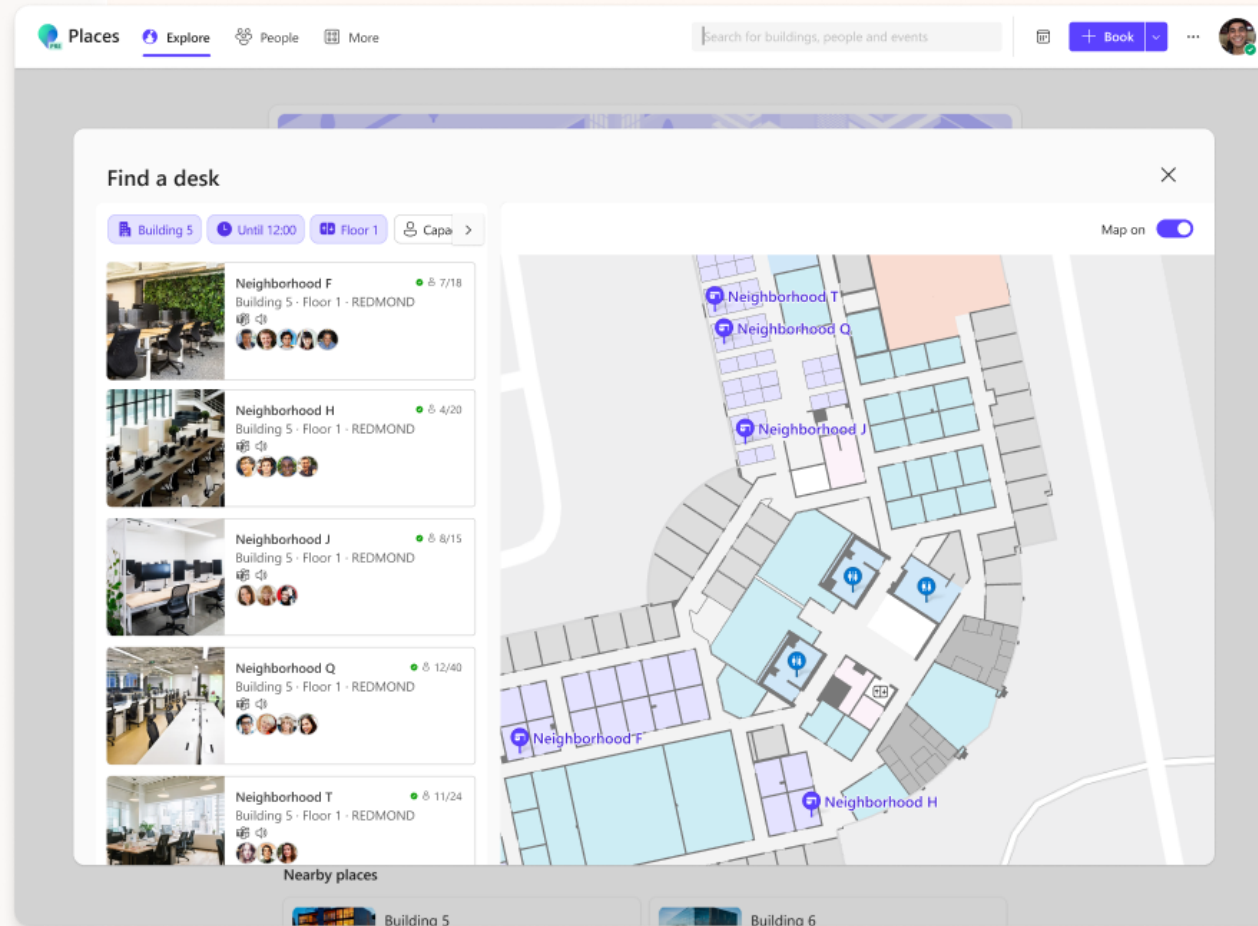
See where people are located in Teams

Note: Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)

RICH ENGAGEMENTS

Intelligent Booking (Public Preview)

Get recommendations on the right rooms, desk pools or work areas for your meeting or day – and easily book them with one click.



Microsoft Teams Premium + Places

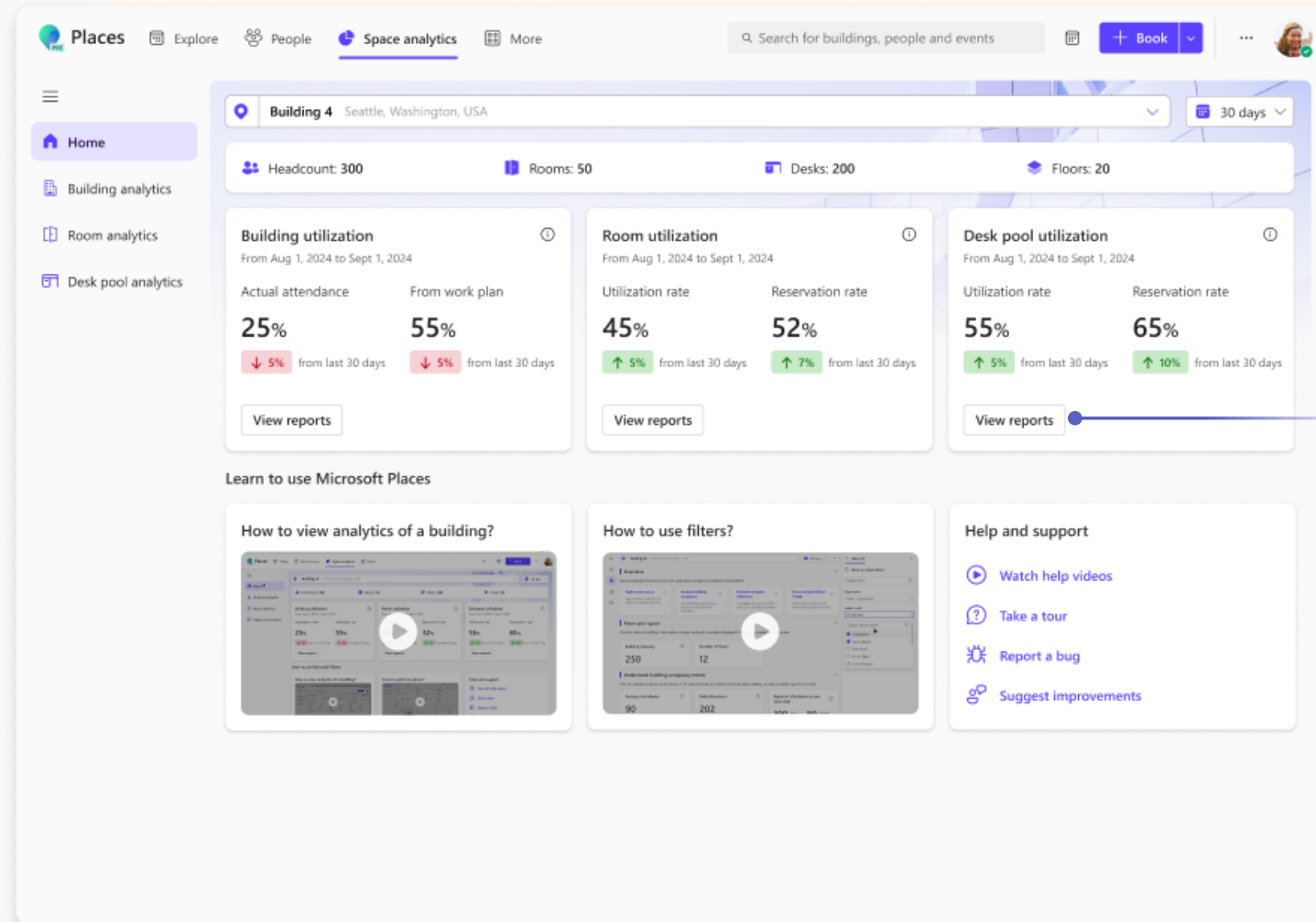
RICH ENGAGEMENTS

Places

Space Insights

(Public Preview)

Evaluate occupancy trends with intent versus actual reporting



Occupancy insights
Get suggestions about how to adjust your space based on occupancy reporting

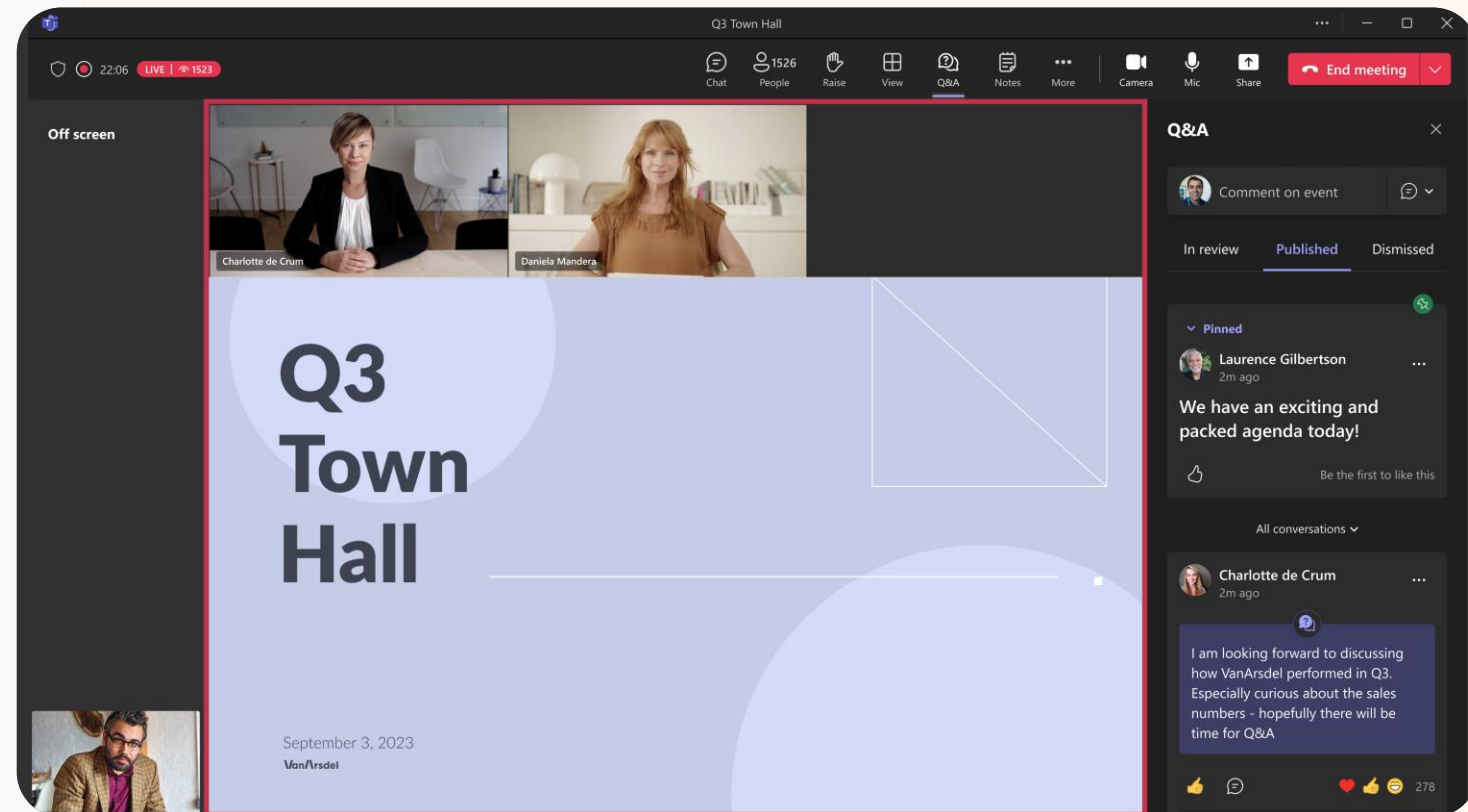
Note: Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)

Microsoft Teams Premium

RICH ENGAGEMENTS

Advanced Town Halls

Host and deliver large-scale, professionally produced employee events to drive meaningful connections across your organization



High capacity
Invite and host up to 20K attendees

Custom emails
Entice your audience to attend and personalize the post-event recording email

Real-time insights
Monitor the performance to ensure a seamless experience

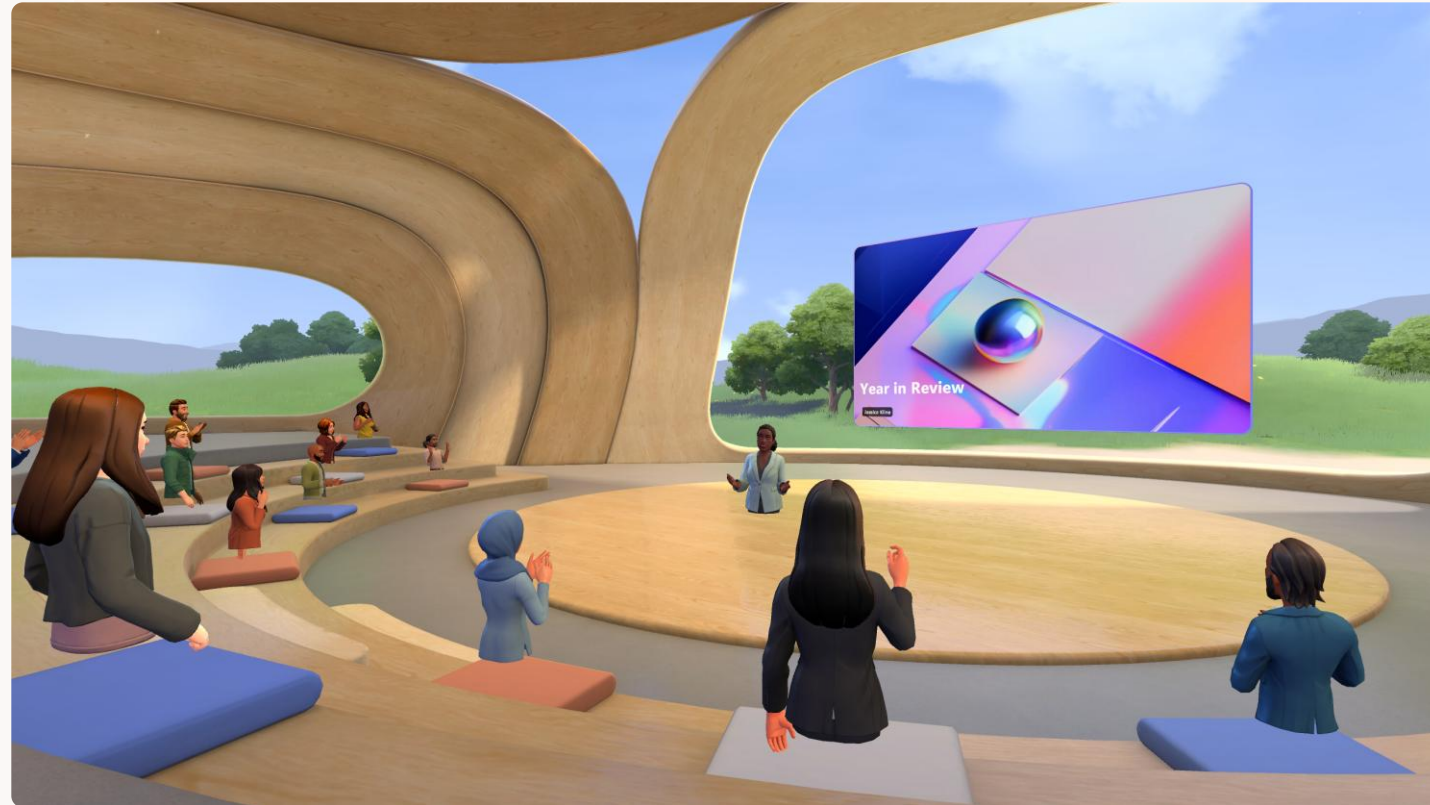
Microsoft eCDN
Ensure high-quality video connectivity

Microsoft Teams Premium

RICH ENGAGEMENTS

Microsoft Mesh

Create your own custom immersive experiences and solutions.



Higher capacity

Invite and host up to 200 attendees

Customization

Tailor a preset environment or build a new experience

Event host tools

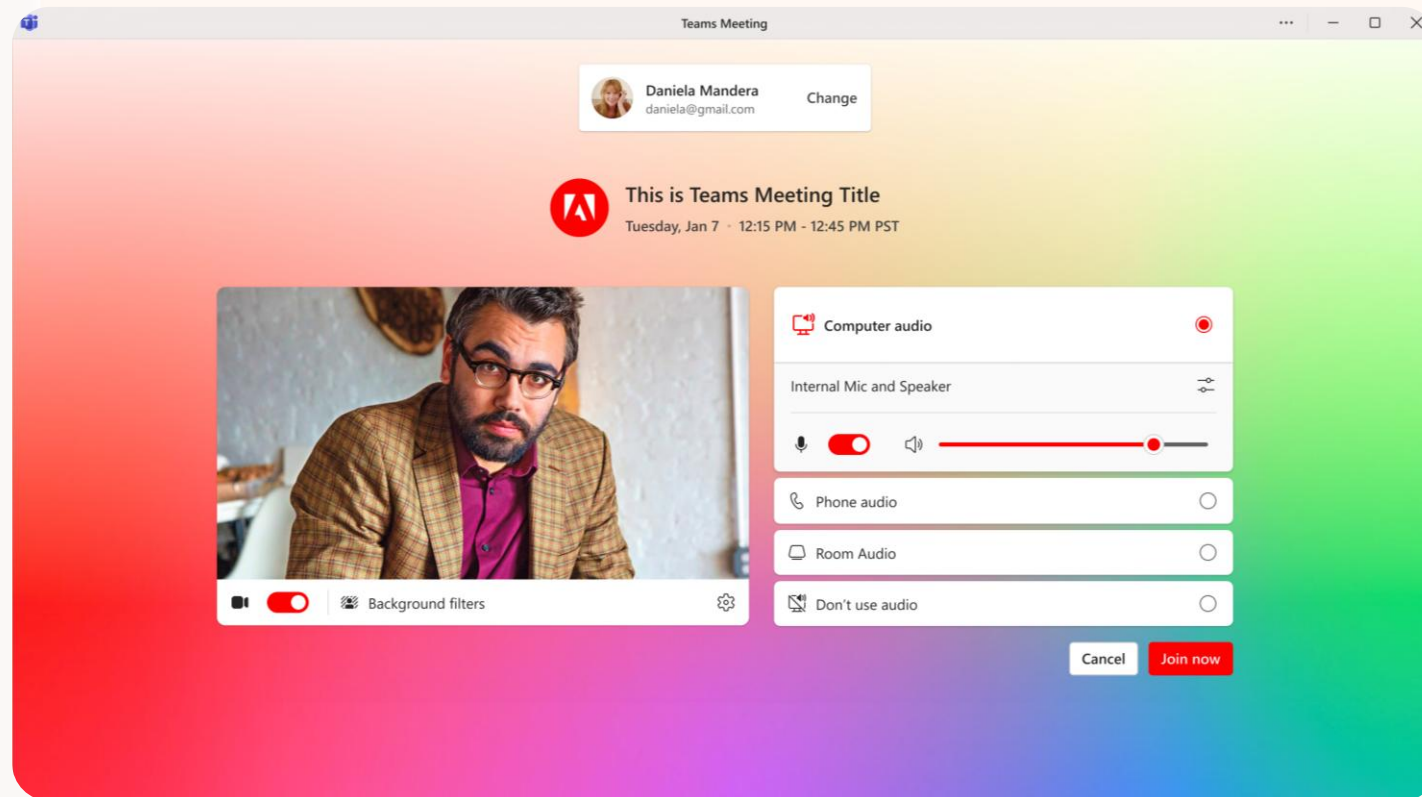
Orchestrate unique, dynamic experiences with event production capabilities.

Microsoft Teams Premium

RICH ENGAGEMENTS

Custom Branding

Build your brand into every interaction



Branded join lobby

See the logo and colors of your company when attendees join.

Org backgrounds

Ensure a professional look-and-feel through brand-approved backgrounds

Custom together modes

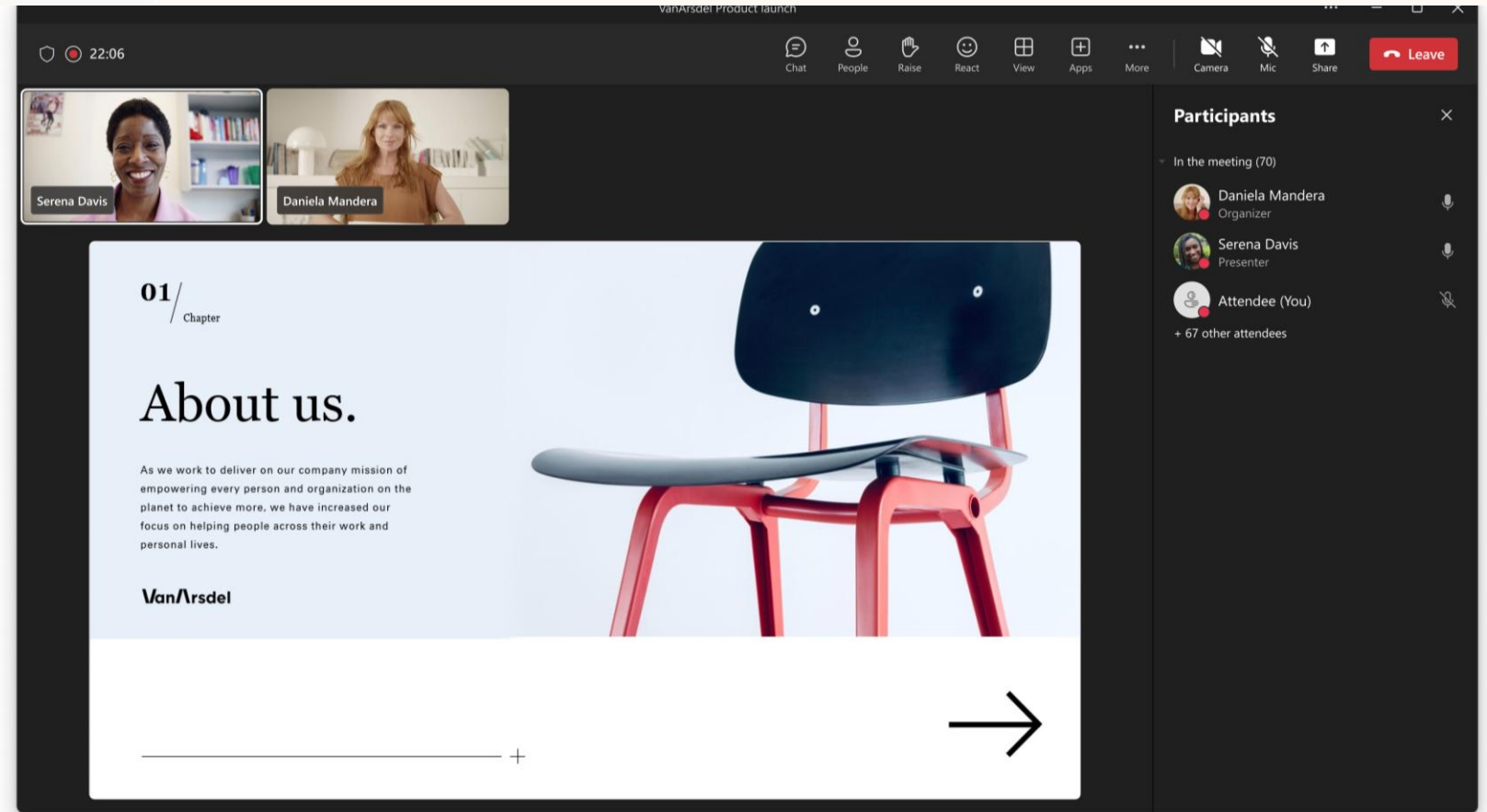
Incorporate your brand into more fun and personalized ways to meet

Microsoft Teams Premium

RICH ENGAGEMENTS

Advanced Webinars

Host high-quality webinars using advanced functionality to drive deeper engagement and generate new leads



Registration

Manage demand with waitlist and manual approvals

Hide attendees

Enhance privacy by hiding attendee names

RTMP-in

Delivery dynamic content by streaming different media types

Measure engagement

Assess how content performed with engagement analytics reports

Microsoft Teams Premium

RICH ENGAGEMENTS

Advanced Virtual Appointments

Facilitate personalized business-to-customer interactions across the full appointment experience

The screenshot displays the Microsoft Teams Virtual Appointments interface. The top navigation bar includes 'Virtual Appointments', 'Home', 'Bookings schedule', 'Queue', 'Analytics', and 'Manage'. The 'Queue' tab is active, showing a list of appointments. The interface is divided into 'Walk-in' and 'Scheduled' sections. The 'Walk-in' section shows a single appointment for Kendall Collins at 7:53 AM, with a status of 'Waiting' and a duration of 4m. The 'Scheduled' section shows a list of appointments from 8:15 AM to 10:00 AM, with various reasons for visit and sales associates. A mobile app notification is shown on the right, displaying appointment details and a link to join the appointment.

Requested time	Reason for visit	Customer name	Customer status	Sales associate	Join appt.
7:53 AM	Bathroom consult	Kendall Collins	Waiting 4m		Join

Appt. time	Duration	Appt. type	Customer name	Customer status	Sales associate
8:15 AM	15m	Bathroom consult	Nicole Wagner	Not started	Omer Dogan
8:30 AM	15m	Kitchen planning consulta...	Pisha Leelapun	Not started	Omer Dogan
8:45 AM	15m	Materials overview	Renata Hall	Not started	Omer Dogan
9:00 AM	15m	Materials overview	Tiara Hidayah	Not started	Omer Dogan
9:15 AM	15m	Kitchen planning consulta...	Kayla Lewis	Not started	Omer Dogan
9:30 AM	15m	In person Bathroom consult	Hayden Cook	Not started	Omer Dogan
9:45 AM	15m	Materials overview	Henry Ross	Not started	Omer Dogan
10:00 AM	15m	Materials overview	Caleb Foster	Not started	Omer Dogan
09:00 AM	15m	In person kitchen planni...	Sydney Mattos	Not started	Omer Dogan



Appointment management

Enable one queue view of scheduled and on-demand appointments

SMS reminders

Reduce no-shows with option to send out mobile reminders*

Branded lobby

Promote your brand with a customized waiting experience

Analytics

Advanced reporting improves wait-times

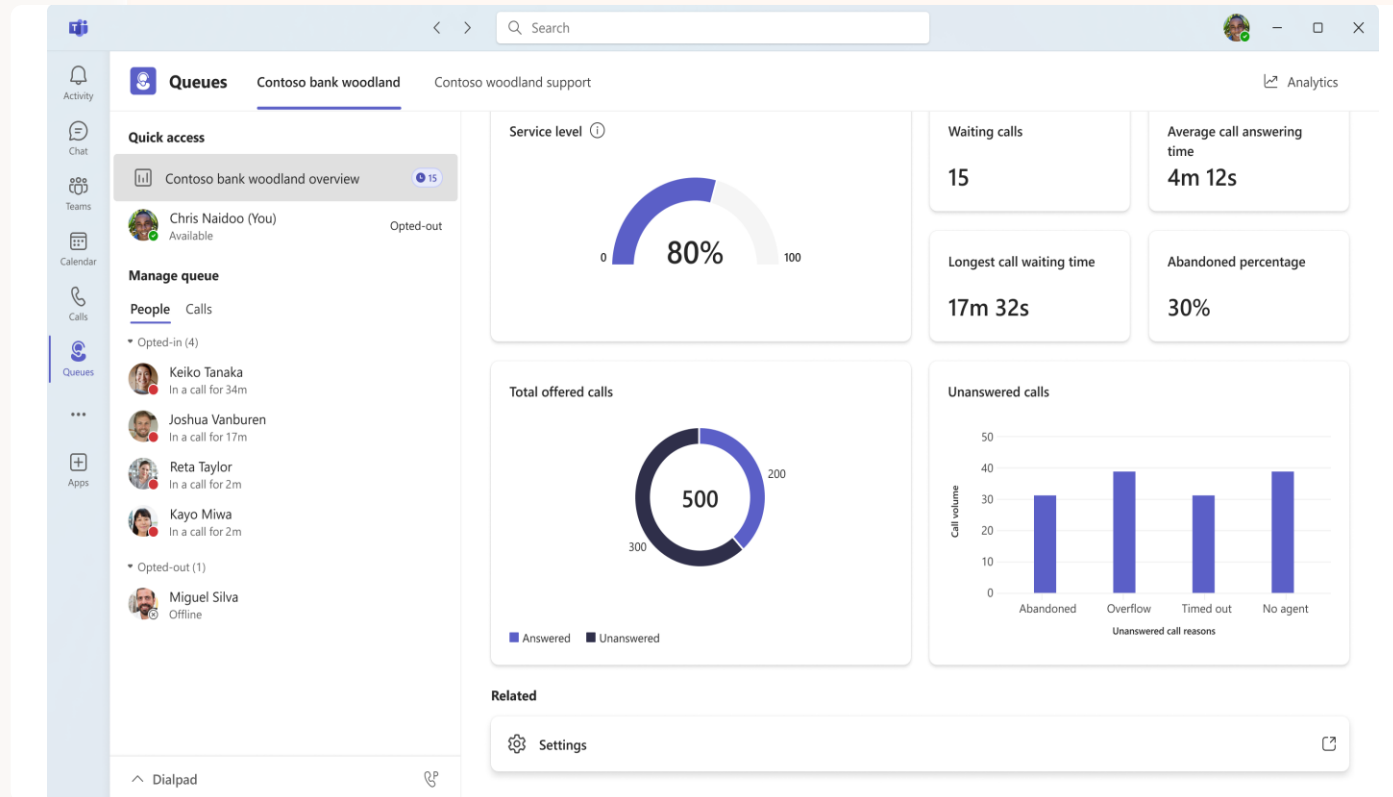
*SMS notifications are supported in select geographies

Microsoft Teams Premium

RICH ENGAGEMENTS

Queues App (Public Preview)

Enhanced customer communications with advanced call queue handling



Collaborative routing

Reduce wait times with efficient call handling

No app switching

Employees make and receive customer calls in the flow of work

Manager tools

Improve team and queue performance with delegated administration

Analytics

Identify service improvement opportunities



Teams Premium

Advanced Protection & Management





PROTECTION & MANAGEMENT

Sensitive Meeting Protections

Safeguard confidential information exchanged in meetings

The screenshot shows the 'New meeting' window in Microsoft Teams. The top bar includes 'New meeting', 'Details', and 'Scheduling Assistant'. Below this, there are tabs for 'Show as: Busy', 'Category: None', 'Time zone: (UTC-08:00) Pacific Time (US & Canada)', 'Response options', and 'Sensitivity: None'. A 'Save' button is in the top right. The main form has fields for 'Add title', 'Add required attendees', 'Add optional attendees', 'Date and time' (5/19/2023, 10:00 AM to 10:30 AM, 30m), 'Does not repeat', 'Add channel', 'Add location', and 'Online meeting' (toggle on). At the bottom, there is a rich text editor with a toolbar and a placeholder 'Type details for this new meeting'. On the right side, there is an 'Options' panel with several settings: 'Who can bypass the lobby?' (dropdown: Only me and co-organizers), 'Always let callers bypass the lobby' (toggle off), 'Record automatically' (toggle off), 'Allow reactions' (toggle on), 'Enable Q&A' (toggle on), 'Who can record' (dropdown: Organizer and co-organizers), 'Apply a watermark to shared content' (toggle on), 'Apply a watermark to everyone's video feed' (toggle on), and 'More options' (link).

Sensitivity labels

Automate setup of meeting protection options**

Limit who can record

Prevent unauthorized meeting recordings

Watermarking

Deter leaks of shared content

End-to-end encryption

Enable additional privacy protections*

*Teams protects your data with encryption in transit and at rest for all meetings

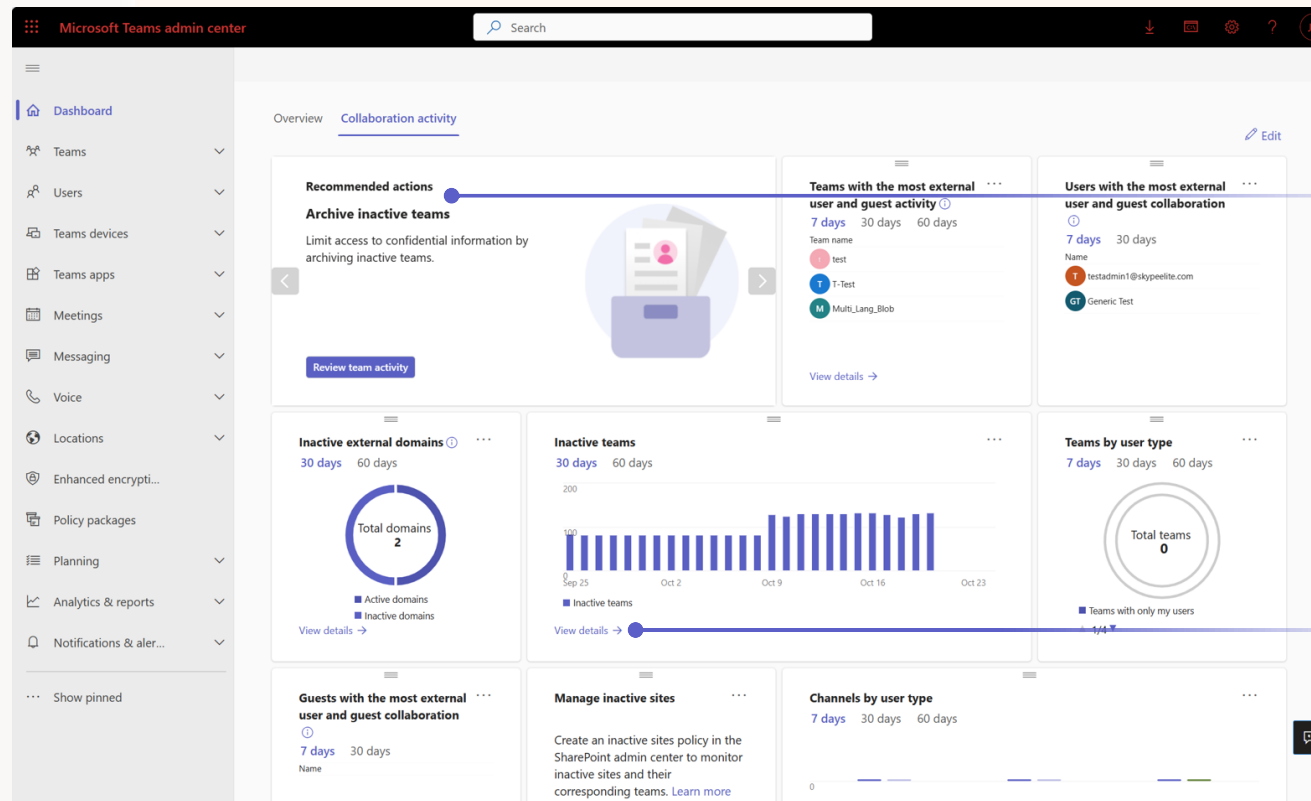
**Customers with an E5 license or E5 compliance

Microsoft Teams Premium

PROTECTION & MANAGEMENT

Advanced Collaboration Tools

Empower administrators with refined control and in-depth insights



Pinpoint inactivity

Reduce sprawl and mitigate risks of information leakage

Collaboration analytics

Drill into detailed views and track trends over time

Microsoft Teams Premium

PROTECTION & MANAGEMENT

Real-time meeting quality telemetry

Ensure quality
experiences with
real-time meeting
performance insights
and advanced reporting



Microsoft Teams admin center

Search

Dashboard

Teams

Users

Teams devices

Teams apps

Voice

Analytics & reports

Notifications & alerts

Rules

Edit and configure alert rules to monitor key metrics and get notified if they meet a threshold that you set. [Learn more](#)

5 items

Search

Name	Rule type	Frequency	Description	Actions
App submissions	App submis...	Real-time	Alerts when the apps are submitted for approval.	--
Device state rule	Device man...	Real-time	Alerts when the device health status is detected as offlin...	--
Audio quality for in-progress meetings Premium	In-progress ...	Real-time	Notifies admins when selected users experience poor au...	--
Video quality for in-progress meetings Premium	In-progress ...	Real-time	Notifies admins when selected users experience poor vi...	--
Application sharing (VBSS) quality for in-progress meetings Premium	In-progress ...	Real-time	Notifies admins when selected users experience poor ap...	--

Intelligent monitoring

Proactively monitor meeting quality to identify and address audio, video and app-sharing related issues while the meeting is in progress.

Thank you

